



Cell C Home Connecta Fibre Summer Draw Promotion Terms and Conditions

Last Update: November 2024

1. It is important that you understand and agree to these Terms and Conditions in order to participate in the Cell C Home Connecta Fibre Summer Draw Promotion (the "Promotion").
2. All standard Terms and Conditions of Cell C Limited and Cell C Service Provider Company Proprietary Limited (together, "Cell C") apply which terms and conditions can be found at <https://www.cellc.co.za/cellc/terms-conditions>.
3. The Promotion will run from 05 November 2024 ("Promotion Commencement Date") to 28 February 2024 ("Promotion End Date"). Cell C reserves the right to amend or withdraw the Promotion in its sole and absolute discretion.
4. All Cell C Fibre Month-to-Month Standard Terms and Conditions apply, which terms and conditions can be found at <https://www.cellc.co.za/cellc/fibre>.
5. One Cell C Home Connecta Fibre customer per calendar month during the Promotional Period (05 November 2024 to 28 February 2025) will be randomly selected by Cell C, which customer (the "Winner") will receive their Home Connecta Fibre service free of charge (the "Benefit") for 12 months (the "Benefit Term") following their random selection by Cell C. For the avoidance of doubt, Cell C will reward a total of 4 random customers with the Benefit.
6. Only customers who activate a new Home Connecta Fibre service or upgrade their existing Home Connecta Fibre service will enter the draw and stand a chance to be randomly selected to receive the Benefit.
7. The Benefit will only be applied to the Home Connecta Fibre service that the customer activated during the Promotional Period.
8. The Benefit will be limited to 1 (one) Home Connecta Fibre service per customer. For the avoidance of doubt, should a customer be randomly selected to receive the Benefit, such customer may not be selected again in subsequent draws. Additionally, the Benefit will only apply to a single Home Connecta Fibre service on the customer's account.
9. The prize is not transferable for cash and / or other rewards and / or services.
10. Should a Winner wish to upgrade or downgrade their respective Home Connecta Fibre service during the Benefit Term, the customer will be liable to pay the difference between the standard price of the package upon which the Benefit has been applied and the standard price of the package to which they have upgraded for the remainder of the Benefit Term.
11. The Promotion excludes reconnecting and / or migrating customers. For the avoidance of doubt, customers who have existing Home Connecta Fibre services with Cell C who do not upgrade a Home Connecta Fibre service during the Promotional Period do not qualify to participate in the Promotion.
12. Due to the nature of the product, the Promotion excludes Vumatel Reach customers.
13. Customers participating in the Promotion shall get free services for the first 12 months following their random selection by Cell C.
14. The customer's billing shall be amended to the standard price for their respective service the 13th calendar month following their random selection by Cell C.
15. Should the customer breach these terms and conditions and / or those set out in the Cell C Fibre Month-to-Month Standard Terms and Conditions, Cell C reserves the right to revoke the Promotion benefits from such customer.